# HIRING GUIDE

**Human Resources - Talent Management** 

# CYBER RECRUITER HR ACTIONS

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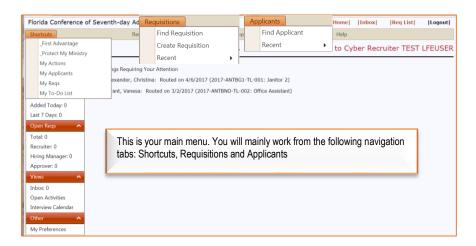
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# **CYBER RECRUITER OVERVIEW**

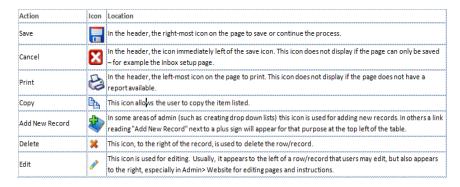
#### LOGIN



#### **HOME PAGE**



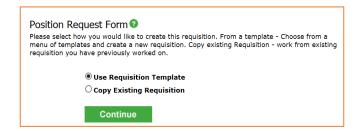
# **ICONS TO USE**



# **REQUISITIONS: JOB OPENINGS**

#### **CREATE REQUISITION**

- 1- Go to Requisitions> Create Requisition
- 2- Select Use Requisition Template. Click Continue.



**Note**: if you have a requisition already created, you may copy an existing requisition.

Find Requisition

#### Complete the requisition information

- 1- Reason to Open: Select "New position or Replacement". If it is a replacement, you need to add the name of the person being replaced.
- 2- Preferred Start Date: Starting day needs to be the 16th when possible.
- 3- Enter Location: type the first letter of your location. Select.
- 4- Full Time/Part Time (Job classification): select RFT, LHT, LPT.
- 5- Click continue to complete the next screen. You will click "continue" after each page if complete.

No do edit any other fields. There are already set up for you in the template.

Note for Churches: All Bible Worker positions are handled as new position. ADCOM's approval is needed before opening the requisition, in addition to the commitments and board minutes.

# Job Description

This job description may be modified according to your specific job needs but it should be similar to the template's specifications.

- 1- Scroll down to see skills, Education and Job responsibilities.
- 2- If it is significantly different please contact HR and we will create a new template.
- 3- When completed click Continue.

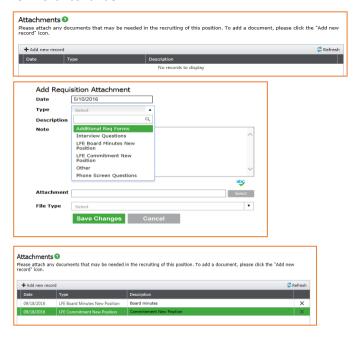
#### Requisition Questions

- 1- Add questions for the applicant to answer from existing list.
- 2- Contact HR if you would like to add position specific questions.
- 3- Click Continue.

# **Attachments**

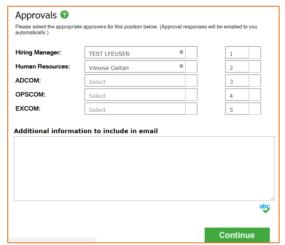
You need to complete Commitment form from the website and have the board minutes ready when **creating a new position.** 

- 1- Click Add new record. It will open the following screen. Select LFE Board Minutes
- 2- Browse your computer and select the files to be attached.
- 3- Select extension (.pdf, .docx, .xls etc. ).
- 4- Click save repeat for each file to be attached.
- 5- Click continue.



# **Approvals**

- 1- Select your user name for the Hiring Manager field.
- 2- HR Approver set to Vanesa Gaitan.
- 3- Click Continue.

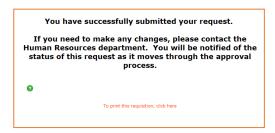


# Confirmation Screen

- 1- Review Requisition for accuracy. This is the Hiring Manager view.
- 2- The top section will not show on the Requisition in the Career Site.

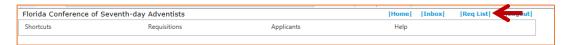
#### **IMPORTANT:**

Close this tab on your browser. Cyber Recruiter page should still be open.



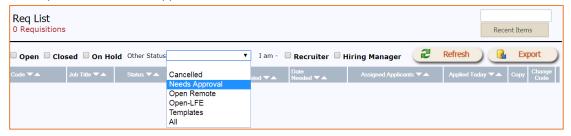
### FINDING YOUR REQUISITIONS

1- In your Cyber Recruiter page Click on the Req. List. It will take you to the Req. List menu.



#### HOW TO VIEW/EDIT A REQUISITION: MANAGER VIEW

- 1- From the Req. List menu, select Other Status.
- 2- The new Requisition will be under the option "Needs Approval".
- 3- Select and click refresh.
- 4- All requisitions in need of approval will be listed.

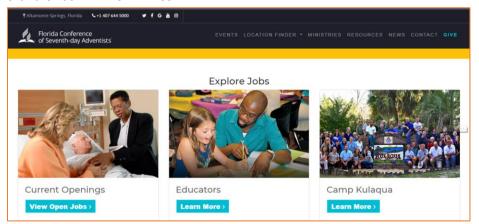


- 5- Select your requisition from the listing.
- 6- Once you click on the requisition, the Requisition File will open.
- 7- From the Requisition File you will able to edit the requisition's information.
- 8- HR will approve your requisition and publish it on the Career site. No editing once open.

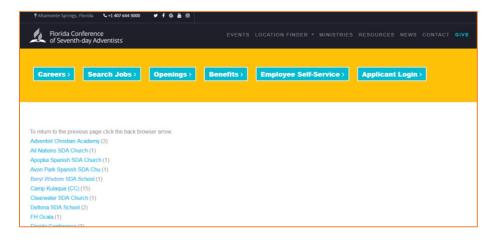
# **APPLICATION PROCESS: APPLICANT VIEW**

### HOW TO APPLY: NEW APPLICANTS

- 1- Go to "careers.floridacongerence.com".
- 2- Click the "CURRENT OPENINGS" link.



3- Select the location to see the job posting.



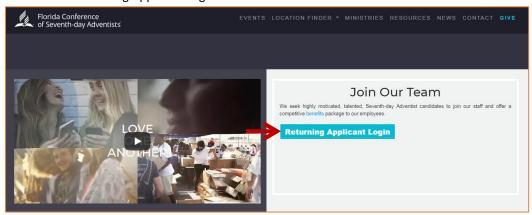
4- Once you select the job opening, you will see the job description for that position. If you are a new applicant, you will scroll all the way down to find the "New Applicant? Apply Now" button.



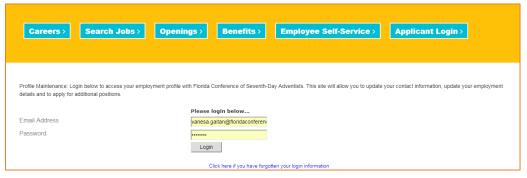
5- When the application is completed, you will receive an email confirmation with a login ID and password for your Applicant Self Service Center account.

### HOW TO APPLY: RETURNING APPLICANT

1- Click on the "Returning Applicant Login".



2- You will use your email address as LoginID and password to access your account.

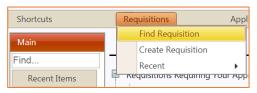


3- Select the job opening you would like to apply for and click "next" in each page of the applicantion. This is the time to edit your personal information if needed, otherwise, you will click "next" until you reach the confirmatin page.

# HOW TO MANAGE APPLICANTS: FINDING APPLICANTS

#### BY REQUISITIONS

1- Click on Find Requisitions, or select Recent from the Requisition link.



2- Once your requisition is open, select the "Applicants" page from the dropdown menu located by the requisition name.

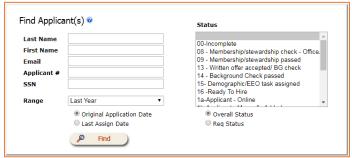


#### BY APPLICANTS

1- Click on Find Applicant, or select Recent from the Applicants link.



2- Applicants can be searched for by as many or as few of the fields as desired. (Leaving all fields empty will show the entire pool of applicants.)



3- Update the Range of your search if needed.

# MOVING YOUR APPLICANT THROUGH THE HIRINING PROCESS

- Status 02 Status change automatically when the candidate completes an application.
- Status 04- In this step the hiring manager checks references listed in the application.
- Status 05- Cyber will allow you to schedule an interview. Please see instructions (p.15).
- Status 06-07: Once you selected the applicant, you need to update the status to Membership/Stewardship check-Office/School. This will request HR to do the check. Once HR completes this check, they will update status to 07.
- Status 08- At this point you may extend a Verbal Offer. Please update to this status when you do so.
- **Status 09** When creating a written offer letter, you will update the status to 09. Please see instructions on how to create an offer letter (p. 17). Assign the EEO Task (Instruction p.20).
- **Status 10** The status will change AUTOMATITCLY to Written Offer accepted/BGcheck, when the applicant accepts the offer letter.
- Status 11- Church: HR will run background check using the forms provided by the applicant. HR will update the status to 11 when background check is complete. School: you run their own background check. You need to update status to 10 when the check is complete.
- Status 12- Once you have membership/stewardship check, written offer extended and accepted, EEO information, and background check done, you may update the status to Ready to Hire, updating the save date as the first day of work according to the offer letter.

# LIST OF STATUS

Your applicant will go through these statuses to get them ready for HR Actions (onboarding):

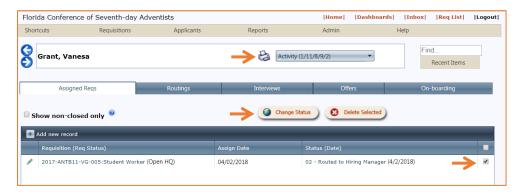
# Status Sequence

•	
00-Incomplete	
02- Routed to Hiring Manager	
02a-Routed to Principal	
02b-Routed to other open position	
03- Ready for Screening	
03a- Second phone screening	
03b- Supervisor contacted	
04- Screening complete/reference check	
04a- Reference check complete	
05- Interview Scheduled	
05a- Interview completed	
06- Membership/Stewardship check - Office/School	
06a- Membership/Stewardship check - church	
06b- Membership/Stewardship C. Kulaqua	
07- Membership/ Stewardship passed	
07a- Membership passed/ stewardship contingency	
07b- Membership Stewardship failed	
08- Verbal Offer accepted	
08A- Verbal offer accepted/ Request offer letter	
09- Written offer extended	
10- Written offer accepted/ BG Check	
10a- Written offer accepted/BG check/ LFESchoolECC	
11- Background check passed	
11a- Background check alert-cleared	
11b-Background check pending	
12-Ready to Hire	

# **HOW TO UPDATE STATUS**

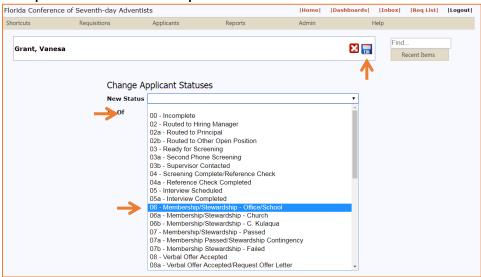
Every time you perform a step in the process, you will need to update the applicant's status.

- 1- From the applicant file, select the "Activity" page.
- 2- In the "Assigned Reqs" tab, select the check box next to the requisition in use.
- 3- Click "Change Status".



- 4- Click the "New Status" field and select the new status from the drop down menu.
- 5- Click the Save icon to save changes.

Note: please review the status sequence attached.



# SCREENING AND REFERENCE CHECK

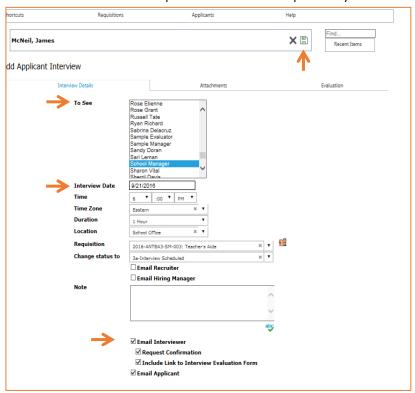
1- Once you selected an applicant, you will perform a phone screening. It will take the form of a phone interview. Also, you will contact the references the applicant provided in the application. Once done, you will update the status and notes if needed.

# **SCHEDULING INTERVIEW**

- 1- From the applicant file, select the "Activity" page.
- 2- In the "Interviews" tab, click "Add new record".



- 3- Select who the applicant will see in the "To See" section.
- 4- Input the date, time, duration, and location of the interview in the "Interview Date", "Time", "Duration", and "Location" sections.
- 5- Select the requisition the interview is for in the "Requisition" section.
- 6- Keep all items checked at the bottom of the page. (An e-mail will be sent to all parties.)
- 7- Click the save icon to add the record and schedule the interview.
- 8- An invitation will be sent to the parties involved to accept or deny the interview



#### SENDING INTERVIEW CONFIRMATION

- 1- From the applicant file, select the "Correspondence" page.
- 2- Click "Add new record".
- 3- In the first drop down menu, select "by choosing an existing correspondence EMAIL template".
- 4- In the second drop down menu, select "3-Interview Confirmation (Send from the Interview Request Page)". Click "Continue".



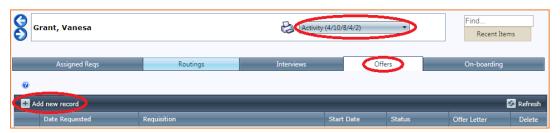
5- Review the email then click the save icon to send.

# **MAKING A VERBAL OFFER**

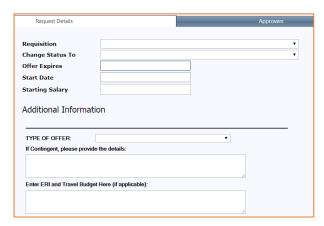
After completing the interview, the hiring manager will need to contact the candidate and give a verbal offer for the position. Once this type of offer has been accepted, the hiring manager will update the applicant status and get ready to create a written offer letter.

# SENDING OFFER LETTER

- 1- From the applicant file, select the activity page.
- 2- Click "Offers" tab.
- 3- Click "Add new record".



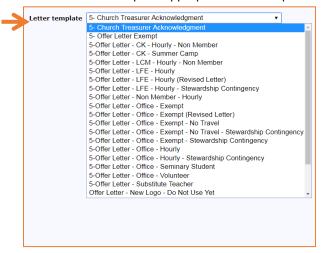
- 4- Select the requisition of the position that is being offered.
- 5- Change the status to "Written offer extended".
- 6- Choose the expiration date for the offer and the position's start date.
- 7- Input the starting salary (the amount to be paid per hour without the '\$' symbol).
- 8- Select "Contingent" as the type of offer and type "Background check report" in the details section. Click the save icon to save the offer details.



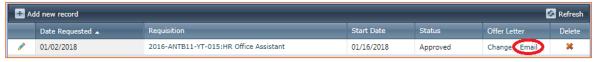
9- From the Applicant file, Activity page, Offers tab, a New offer record has been created. Under the "Offer Letter" column, click "Change" in the new offer record.



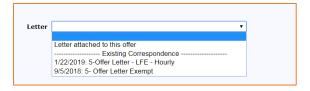
10- Select the letter template appropriate to the requisition and applicant. Then click "Continue".



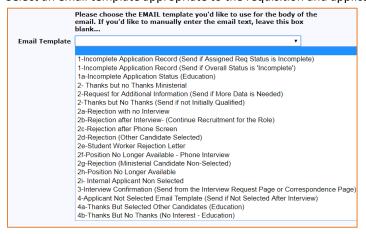
- 11- Review the letter then click the save icon.
- 12- Return to the applicant file, activity page, offers tab. Under the "Offer Letter" column, click "Email" in the new offer record.



13- Select the letter created in the previous step. Click "continue".



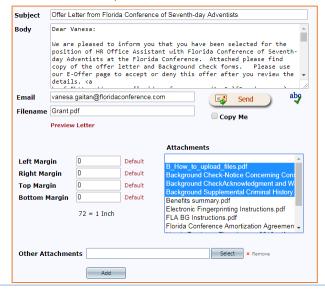
Select an email template appropriate to the requisition and applicant. Then click "Preview".



14- If the applicant has more than one offer letter for this position, the system will ask which letter to merge in the email. Check the dates and select the one you need. Your screen will look similar to the example:



- 15- Review the email; attach any necessary files by selecting them in the "Attachments" section.
- 16- Preview offer letter and click "Send".
- 17- If the conference is to perform the background check, select the first four attachments by clicking the first attachment, pressing and holding the "Shift" key, and then clicking the fourth attachment. (The first four attachments should now be highlighted)
- 18- The "Copy Me" check box will send a copy of the email to the Cyber Recruiter User. Your screen should look similar to the example below.



# **ACCEPTING THE OFFER**

The candidate will receive an email with the written offer letter attached, together with background check forms (except schools). By clicking the link provided, the applicant will accept or deny the offer.

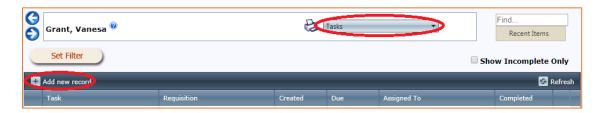
We are pleased to inform you that you have been selected for the position of Janitor with Florida Conference of Seventh-day Adventists at the Umatilla SDA Church. Attached please find a copy of the offer letter and Background check forms. Please use our E-Offer page to accept or decline this offer after you review the details. Click here to respond

Please submit the background check authorization forms right after accepting this offer since subsequent satisfactory background check must be received before employment with Florida Conference of Seventh-day Adventists Umatilla SDA Church can be finalized. Please upload a copy of your picture identification for the completion of the background check.

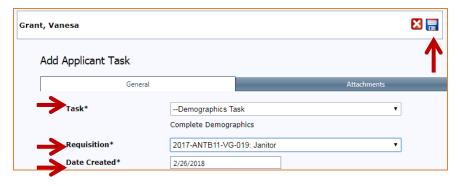
To complete this request, log in to the Applicant Self Service Center and follow the instructions on the Home page.

# **ASSIGNING DEMOGRAPHICS AND EEO**

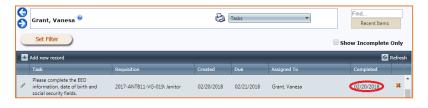
- 1- Right after sending the Offer Letter, please assign a Demographic task.
- 2- From the applicant file, select the tasks page.
- 3- Click "Add new record".



- 4- Select "Demographics Task" as the task.
- 5- Select the requisition for which the applicant has applied.
- 6- Select the date that the task is being assigned as the "Date Created". (This field should automatically be filled)
- 7- Click the save icon to assign and send the task.

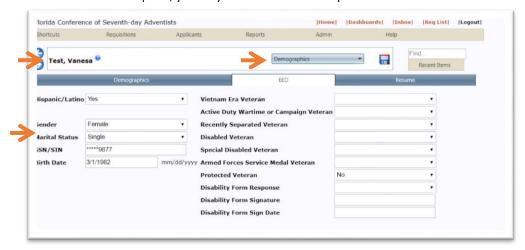


- 8- A new record will appear in the "Tasks" page of the applicant file.
- 9- Once the applicant has completed the demographics task, a notification will be emailed to the hiring manager.
- 10- Upon receiving the notification, the task will be marked as completed with the date of completion.



#### CHECK FOR COMPLETION OF DEMOGRAPHICS

Another way to check if the task was complete is going to the applicant file, Demographic page, and the tab EEO. IF the information is complete, you may move to the next step.

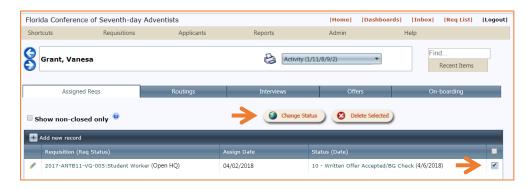


# **BACKGROUND CHECK**

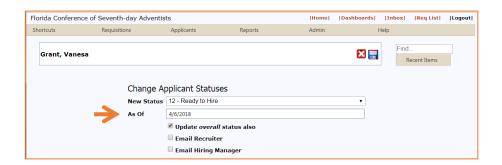
At this time, the candidate has been asked to submit the background check forms signed and copy of DL (front and back). Once the HR Office receives these attachments, they will run the background check and update the status to Background check passed according depending on the results.

# **READY TO HIRE STATUS**

- 1. Once the Demographics and EEO task, background check, and acceptance of offer letter have been completed, change the applicant status to "Ready To Hire".
- 2. From the "Activity" page of the applicant file, select the checkbox of the appropriate requisition, click "Change Status", selecting "Ready To Hire" as the new status.

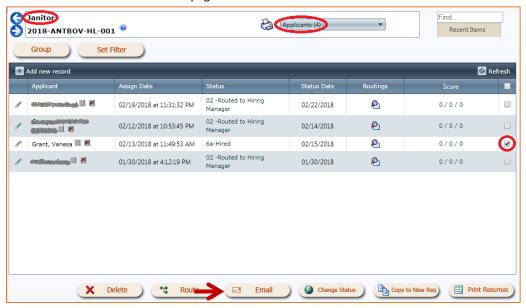


- 3. The day of the status must be changed to the hired date stated in the offer letter.
- 4. Click the save icon.



# **SENDING REJECTION LETTER**

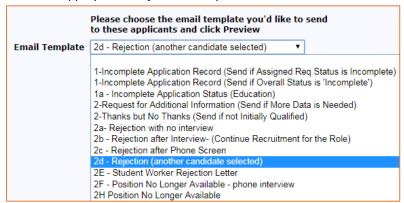
- 1- Find the requisition and select the "Applicants" page.
- 2- Select the checkbox of all applicants that are to receive a rejection letter.
- 3- Click "Email" at the bottom of the page.



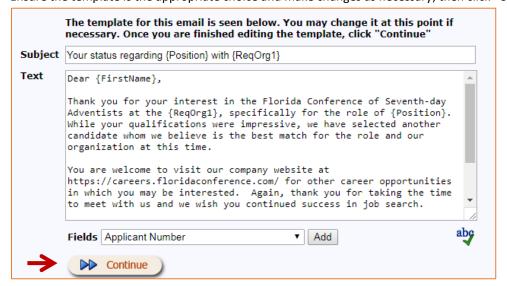
4- Select "by choosing an existing correspondence template" and click continue.



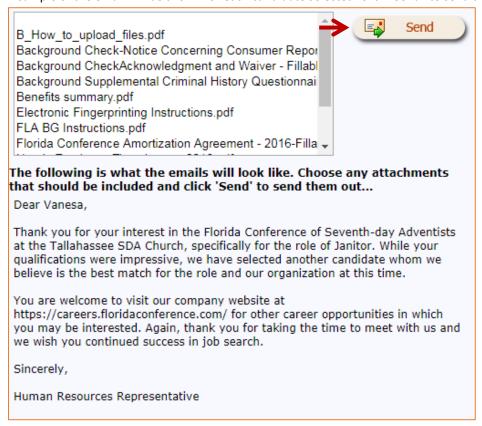
5- Select the appropriate "Rejection" template and click "Preview".



6- Ensure the template is the appropriate choice and make changes as necessary, then click "Continue".

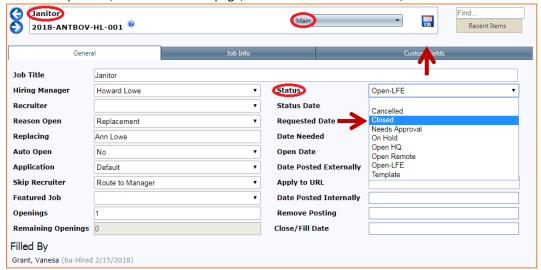


7- A sample of the email will be shown for each candidate selected. Click "Send" to send the email.



# **CLOSING REQUISITION**

1- Find the requisition, select the "Main" page, select "Closed" as the status, and click the save icon.



# HR ACTIONS OVERVIEW

1- HR Actions is accessed by logging in into your ESS account: <a href="https://ess.floridaconference.com/selfservice/">https://ess.floridaconference.com/selfservice/</a>

Home

Actions being routed for review

Actions you complete for yoursel

Edit a Saved Action (53)

Edit a Saved Action (63)

View Dynamic Checklist Actions

2 Pending Actions Waiting for Your Rev

45 Actions Being Routed for Review

Complete My Required Actions (2

Initiate a New Action for Yourself

Initiate a New Action for People You Manag

2- Click the HR Actions link, to the left under My Menu section, the page will look something like this:

Note: these options will appear and disappear based on whether there is data in them.

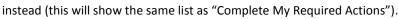
### **STATUS**

**Pending Actions Waiting for Your Review –** shows actions requiring your approval.

**Actions Being Routed for Review** – shows the status of actions that you initiated or are involved in approving.

# **MY ACTIONS**

Here you can submit an action for yourself. However, we recommend that you use the "My Actions" link instead (this will show the same list as "Complete My



- 1- To initiate a new Action, click on **Initiate a New Action on Yourself**.
- Select the appropriate form and click submit. Proceed to fill out the form and submit the Action.

#### MANAGER ACTIONS

If you are designated as an employee's Primary Supervisor in SAGE HRMS, you will see the Manager Actions Box.

- 1- To initiate a new Action, click on Initiate a New Action for People You Manage.
- 2- Select New Hire for new employees. The other options will show you the list of employees under your supervision.
- 3- Select the appropriate form and click Submit . Proceed to fill out the form and submit the Action.

**View Dynamic Checklist Actions** – Shows actions that your direct reports have in their "My Actions" link

# 

Application Settings

6

Assign a Delegate for a Time Period

Cancel an Active Action You Initiated

Actions that have finished the approval process

Search for Rejected Actions

File Cabinet

Search for Completed Actions

#### **ADMINISTRATION**

# ASSIGNING A DELEGATE FOR A TIME PERIOD

When an approver is going to be away from work for vacation, etc., they may assign another employee as their delegate. Delegates can only approve Actions. They cannot initiate actions.

- 1- The page will display a list of all delegation records, past, present, and future.
- 2- To add a Delegate Approver, Click on the Add Delegate hyperlink.
- 3- Click the **Find Employee** icon and search for the employee that should be the delegate. Enter the date range for the delegation period.



#### CANCEL AN ACTIVE ACTION YOU INITIATED

You can take back an action you initiated as long as it has not been completed. Canceling an Action will make the Actions disappear as though it had never been initiated and will not appear anywhere in the system.

- 1- Click on the link to show a list of actions you may cancel
- 2- Click on the symbol by each action you wish to cancel.



# **FILE CABINET**

Search for Completed Actions – Shows your completed actions and all actions for employees who currently report to you or to your direct reports (skip levels). This includes Actions from before the employee reported to you.

Search for Rejected Actions – Shows Actions that were not approved or were returned to you. Only actions that you have either initiated or were in the approval sequence for will be displayed under Rejected Actions.

# STARTING THE ONBOARDING PROCESS

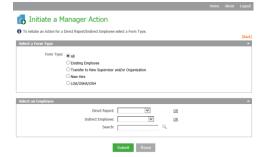
When you have completed the process with the applicants in Cyber Recruiter, you will need complete a New Hire or Rehire form in HR Actions to begin the onboarding process.

Note: If the Applicant has ever worked for Florida Conference before or are currently working for Florida Conference,

Skip ahead to the Rehire/Secondary Position Request Form

#### **NEW HIRE FORM**

- 1. Click Initiate a New Action for people you manage.
- 2. Click on the radio bubble next to New Hire.
- 3. Select New Hire from the drop-down list of Actions.
- 4. Click on Submit.
- 5. Select the applicant from the drop-down list (they must have a status of Ready to Hire in Cyber Recruiter).





6. It will take a few seconds to pull the information form Cyber Recruiter. Then the form will populate.

NOTE: if you get an error saying this person already exists and the form did not populate, scroll down, click delete and skip ahead to Rehire/Secondary Position Request Form.

- 7. Verify the Demographics and Job info.
  - If there is any incorrect information, scroll to the bottom and click
     Delete.
  - b. Fix the problem in Cyber Recruiter and go back to step 1 for this form.
- 8. Complete the weekly schedule for Hourly employees.





9. Note the "STOP here" message. Skip this section by scrolling down and click Initiate.



This will send the new hire request to the office for approval. Once approved, the new employee will receive an email instructing them to create an ESS account and complete the onboarding paperwork. Please ensure that your new employee completes the forms in a timely manner, they do expire.

# **REHIRE/SECONDARY POSITION REQUEST FORM**

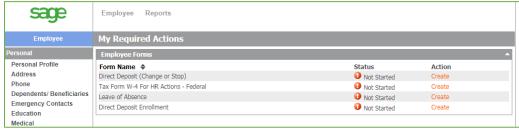
You will need to use this form if the Applicant has ever worked for Florida Conference before or are currently working for Florida Conference. The New Hire form will generate an error if the applicant has worked for us before.

- 1. Click Initiate a New Action for people you manage.
- 2. Click on the radio bubble next to New Hire.
- 3. Select Rehire/Secondary Position Request Form from the drop-down list of Actions.
- 4. Click on Submit.
- 5. Select the applicant from the drop-down list (they must have a status of Ready to Hire in Cyber Recruiter).
- 6. Complete all of the fields (note that no information is pre-populated)
- 7. Scroll to the bottom and click Initiate Action

# APPLICANT ONBOARDING FORMS

The applicant must complete several forms before they are hired. Please make sure they do each form before the deadline. The applicant will receive an email with instructions on how to create and ESS account. Once the account is created, they will begin completing their onboarding forms. The instructions are here to help you guide them.

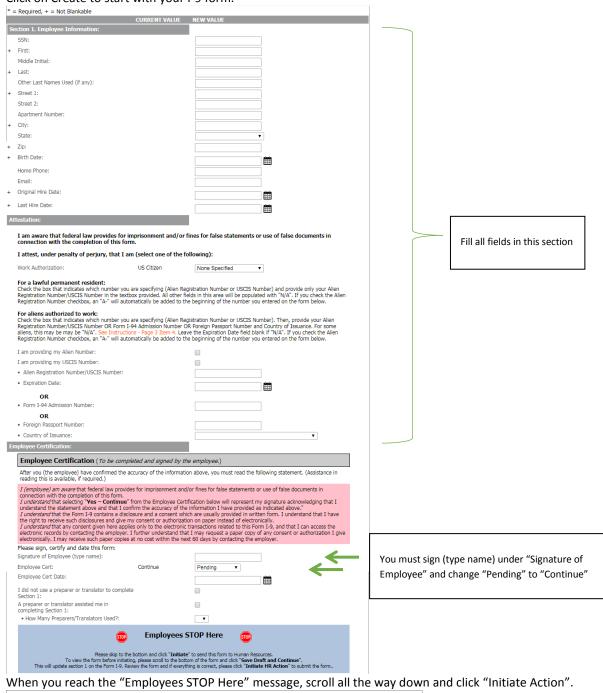
- 1. In your ESS Account, Click on "My Actions" in the menu on the left side.
- 2. Click on Create next to each form to begin filling out that form.



- 3. Complete each form as per the instructions on the form
  - a. The I-9 must be completed no later than 1<sup>st</sup> day of your employment on your offer letter and you must bring your original documentation to your supervisor/HR Representative within 3 days.
  - b. Complete the New Hire Final Checklist last.
  - Click on INITIATE ACTION when you are finished with the form. Otherwise the form will not be summited.
- 4. Your payroll will not be activated until all of the forms are completed.
- 5. Each form will have a status next to it to indicate progress.
  - i. Red Exclamation You have not begun filling out this form
  - ii. Notepad You have started, but not finished filling out this form
  - iii. Green Arrow This form is going through the approval channels
  - iv. Green Check This form is completed and approved
- 6. Watch your email, if a mistake is found on any of the forms, it will be sent back to you.
  - a. To correct any errors, return to "My Actions Items" in ESS
  - b. The status will either be Not Started or Draft.
  - c. If it is Draft, you can correct and re-submit the form.
  - d. If it is Not Started, you will have to begin with a blank form
    - Some errors cannot be corrected (either legally or technologically) and require a new form submission.

#### I-9 FORM- PAGE 1

1. Click on Create to start with your I-9 form.





If you have any corrections to make, you will receive an email with directions on how to correct it.

# MANAGER'S ONBOARDING RESPONSIBILITIES

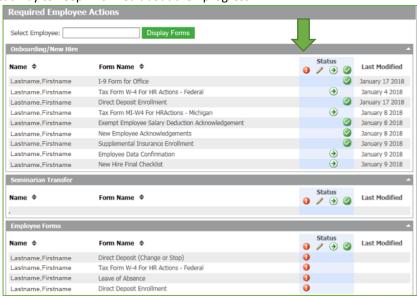
The manager has a few important responsibilities during the onboarding process. Please make sure that these are completed by the deadlines or the hiring process will have to be restarted at the offer letter stage. Many of these deadlines are a result of federal government employment law and cannot be flexed.

#### EMPLOYEE'S DYNAMIC CHECKLIST

Viewing your new employees' checklists is a great way to keep informed about their progress.

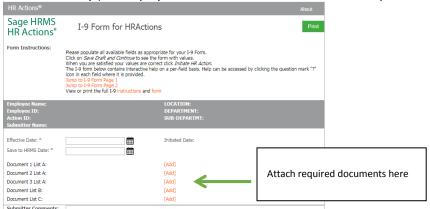
- Click on View Dynamic Checklist Actions to see your employees' form list.
- **2.** The **Status** column shows each form's progress
- Make sure that your new employee completes all of their forms before the deadlines.
  - a. The I-9 must be done and **correct** by the hire date.
  - The remaining forms must be done within 15 days of hire or 5 days before the next payroll whichever is sooner.

This screen is only a preview of the activity of your employees. You won't be able to take any action from this screen. To do so, you will need to return to the previous screen.

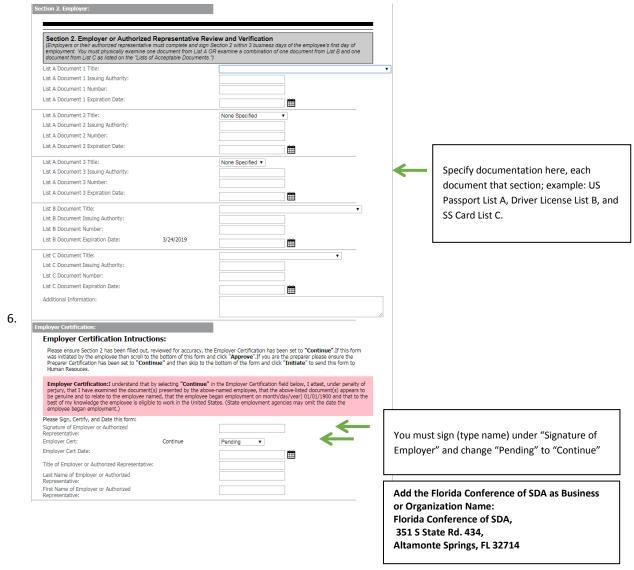


#### I-9 FORM- PAGE 2

- 1. When the new employee completes their I-9, the supervisor or hiring manager will receive an email to approve it. Note: the employee must complete page 1 from their own ESS account.
- 2. As manager you will go to Status box, click on the Actions Being Routed for review.
- 3. Click on the **exclamation mark** to start completing Section 2.
- 4. Attach a scan of the required documents at the top of the form and verify the employee's information is entered correctly (see employee instructions for a screenshot of their part of the form)



5. Complete the Section 2 Employer section of the form and sign.



- 7. Leave Section 3 blank.
- 8. Click on approve at the bottom of the form.
  - a. If the employee made a mistake, please indicate the error in the comments box and click on return to initiator.
  - b. Then, contact the employee directly and ask them to fix the error.

## **NEW HIRE FINAL CHECKLIST APPROVAL**

- 1. Another form that will need your approval is the Final Dynamic Check list from your employee.
- 2. In the Status box, click on the Actions Being Routed for review.
- 3. Select the exclamation mark next to the New Hire Final Checklist form for your employee.
- 4. The form will be displayed and you will need to revise that the employee completed all the forms listed.
  - a. If the employee is missing any forms, please indicate the error in the comments box and click on return to initiator.
  - b. Then, contact the employee directly and ask them to fix the error.
- 5. If everything is completed, click on approve at the bottom of the form.